



STATE OF OKLAHOMA
OKLAHOMA HEALTH CARE AUTHORITY

May 15, 2014

Dear Physician and Mid-Level Provider:

The Oklahoma Health Care Authority (OHCA) processes claims and performs medical authorization review for durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS) provided to SoonerCare and Insure Oklahoma members. The OHCA has contracted with HMS, a Recovery Audit Contractor, to review claims as well. It is your responsibility as the ordering physician to determine and document the medical need for all healthcare services.

Beginning July 1, 2014, OHCA is beginning a process of prior authorizing oxygen orders and claims associated with the authorization. For this life-sustaining service to be covered by OHCA, the patient's medical record must contain sufficient information about the member's medical condition including oxygen saturation testing to substantiate the necessity for the oxygen and related equipment and supplies to be used by the member. In addition, OHCA requires oxygen saturation retesting and Certificate of Medical Necessity recertification on an annual basis.

DMEPOS suppliers are your partners in caring for your patient. **They will not receive authorization or payment from OHCA (SoonerCare) for the items that are ordered if you do not provide information from your medical records when it is requested.** Finally, your cooperation is a legal requirement as outlined in the Social Security Act, the law governing Medicare and Medicaid. Section 1842 (p) (4) of the Act mandates that:

- (i) *In case of an item or service ... ordered by a physician or a practitioner ...but furnished by another entity, if the Secretary (or fiscal agent of the Secretary) requires the entity furnishing the item or service to provide diagnostic or other medical information in order for payment to be made to the entity, the physician or practitioner shall provide that information to the entity at the time that the item or service is ordered by the physician or practitioner.*

Providing the requested documentation is in keeping with the HIPAA Privacy Rule. You cannot charge the supplier or SoonerCare member to provide this information to the supplier. Help your DMEPOS supplier continue to provide good service and equipment to your patients by promptly providing the information from your medical records that is requested.

Sincerely,


Sylvia Lopez, M.D., FAAP
Chief Medical Officer