



STATE OF OKLAHOMA
OKLAHOMA HEALTH CARE AUTHORITY

OHCA 2016-29

September 30, 2016

RE: Prior Authorization Required Process Change - Effective November 1, 2016

Dear Provider,

Effective November 1, 2016, the Medical Authorization Unit (MAU) of the Oklahoma Health Care Authority (OHCA) will require prior authorization (PA) requests to be initiated electronically through the [SoonerCare Provider Portal](#). With or after initiation of the PA request, providers may submit the necessary clinical records, photos and supporting documentation electronically. The OHCA prefers providers to upload all documentation electronically; however, we will continue to accept documentation by fax or mail through June 30, 2017. Please note that the OHCA intends to transition to a fully electronic PA submission process no later than July 1, 2017. This change is part of the OHCA's commitment to going "green" and reducing costs. The OHCA will provide additional information as this process progresses.

The November 1, 2016, electronic submission requirement will now include the following five areas: Spine Procedures, Joint Procedures, Cardiology Procedures, Pain Management and Radiation Therapy, as well as Imaging, Therapies (PT, OT, ST), and all other services currently being submitted for PAs through the [SoonerCare Provider Portal](#).

Please note that the November 1, 2016 transition **does not** include dental, pharmacy or behavioral health PAs.

Members will continue to receive notification letters regarding the PA status. Imaging and Therapy PA status notification letters will continue to be provided to members and providers by our vendor (eviCore).

You may also review your PA status notifications on the [SoonerCare Provider Portal](#) located on the OHCA website. Imaging and Therapy PAs will only display approvals.

If you need assistance with reviewing your PA online or submitting your clinical documentation and/or PAs electronically, please call the SoonerCare Helpline at (800) 522-0114.

Thank you for your continued support of our SoonerCare program.

Sincerely,

A handwritten signature in cursive script that reads "Rebecca Pasternik-Ikard".

Rebecca Pasternik-Ikard
State Medicaid Director