



STATE OF OKLAHOMA
OKLAHOMA HEALTH CARE AUTHORITY

OHCA 2015-18

August 27, 2015

RE: Incontinence Supplies—Effective July 1, 2015

Dear Provider,

Effective July 1, 2015, SoonerCare will pay for incontinence supplies (diapers, pull-ons, underpads, and wipes) for children ages 4 through 20 under Early and Periodic Screening, Diagnostic and Treatment (EPSDT). These supplies must be medically necessary.

Members will no longer contact their case managers or current durable medical equipment (DME) provider for these supplies. People First Industries (PFI) will be the only SoonerCare provider of incontinence supplies for these members.

If you have members who require incontinence supplies, an [HCA-52 Physician Order for Incontinence Supplies](#), must be completed, justifying medical necessity. Instructions for completing the HCA-52 Physician Order for Incontinence Supplies can be found on the web page for the Medical Authorization Unit at: <http://www.okhca.org/providers.aspx?id=17643>.

Once completed, the HCA-52 should be faxed to PFI at: (580) 920-1753 or (844) 845-1076. PFI will then request prior authorization (PA) from the Oklahoma Health Care Authority (OHCA). OHCA will notify members by letter of the approval or denial of the requested supplies. If approved, PFI will contact the member to schedule delivery.

If you have any questions regarding this process, please call PFI at (866) 895-9956 or the OHCA Provider Helpline at (800) 522-0114, option 1.

Thank you for your continued service to our SoonerCare members.

Sincerely,

A handwritten signature in black ink that reads "Garth L. Splinter, MD".

Garth L. Splinter, MD
State Medicaid Director