



STATE OF OKLAHOMA
OKLAHOMA HEALTH CARE AUTHORITY

OHCA 2015-02

February 11, 2015

RE: Patient-Centered Medical Home Audit Updates—Effective March 15, 2015

Dear Provider,

Starting March 15, 2015, the Oklahoma Health Care Authority (OHCA) SoonerCare Compliance Department will implement updated criteria for medical home audits. The patient-centered medical home (PCMH) quality review is separate and distinct from the OHCA program integrity (PI) audits. A PCMH audit does not replace a PI audit. The audit updates do not alter the medical home requirements. The updates are a result of an extensive quality review focused on improving and standardizing the medical home audit.

Each audit has three components: medical record review, medical home compliance review, and basic contract compliance review. The primary update for the medical home audits involves the quality medical record review. Previously, each element of the medical record review was weighted the same. Beginning in 2015, each of the medical record elements will have a weighted score based on medical significance for the quality review. A minimum of 75 percent of the total points available for each tier level is required to be considered compliant. This update has the potential to impact future audit scores.

Please note, each medical record reviewed must include the member's history: medical, surgical, social and family. Per best practice standards, this history will be reviewed for an annual update.

The medical record audit also includes a review of the preventive services provided and tracked by the primary care provider. A list of the elements reviewed for both adults and children has been developed and is available on the patient-centered medical home (PCMH) provider [webpage](#).

The final update to the medical record review is related to the list of ten (10) records reviewed. A list of five (5) members who will be reviewed will be faxed to the service location one week prior to the audit date. The remaining five (5) member list will be provided on the date of the audit.

As a part of the audit review process, the medical home agreement sample is reviewed. A concise, one page, sample document has been developed and is available on the [OHCA PCMH webpage](#).

Scoring for the basic contract component and the medical home component will remain the same. Each element of both components is scored as pass or fail. All elements must be compliant to pass the basic contract and the medical home component.

If you need assistance or have questions about the medical home audit at any time, please contact the Quality Assurance/Quality Improvement SoonerCare Compliance Department at (405) 522-7239 or (405) 522-7653.

Thank you for the quality services you provide to the SoonerCare members of Oklahoma.

Sincerely,

A handwritten signature in black ink that reads "Garth L. Splinter, MD". The signature is written in a cursive style with a distinct loop at the end of the last name.

Garth L. Splinter, MD
State Medicaid Director