



STATE OF OKLAHOMA  
OKLAHOMA HEALTH CARE AUTHORITY

OHCA 2015-19

August 31, 2015

**RE: Electronic Referrals for Claims Processing for SoonerCare Choice—Effective November 1, 2015**

Dear Provider,

The Oklahoma Health Care Authority (OHCA) is introducing new electronic referrals requirements for the SoonerCare Choice program. Beginning November 1, 2015, only electronic referrals will be valid for claims processing; all paper SC-10 referrals will become void for SoonerCare Choice services.

To allow time for SoonerCare Choice Patient-Centered Medical Home (PCMH) providers who are still utilizing paper referrals to transition to electronic, claims for dates of service through October 31, 2015 will continue to process based on either an active paper or electronic referral, regardless of the date billed. Specialty claims submitted with dates of service on or after November 1, 2015 will deny if an electronic referral has not been submitted by the SoonerCare Choice PCMH.

Retroactive referrals submitted for dates of service before November 1, 2015, may utilize either the electronic or paper referral process. Retroactive referrals for dates of service November 1, 2015, or later, must utilize the electronic referral system.

This new referral requirement is for SoonerCare Choice Primary Care Providers who need to refer members for specialty care. This referral process is not related to prior authorization (PA). PA requests originate from the member's treating physician.

If you have questions or need additional training, please call the OHCA Provider Helpline at (800) 522-0114.

Thank you for your continued support of our SoonerCare Members.

Sincerely,

A handwritten signature in black ink that reads "Garth L. Splinter, MD".

Garth L. Splinter, MD  
State Medicaid Director